

## **FREQUENTLY ASKED QUESTIONS FOR SYMS SUPPLIERS**

Syms Corp has filed a voluntary petition for bankruptcy protection under Chapter 11 of the U.S. Bankruptcy Code. The Company's activities are subject to bankruptcy court approval and include going out of business sales and a liquidation process that will run for several months. We value the relationship we have had with all our vendors and suppliers and appreciate your working with us over the years.

Following are answers to some questions you may have:

**Q: My company is owed payment for goods or services provided before Syms filed for bankruptcy. Will we be paid?**

A: Under U.S. bankruptcy law, debts incurred prior to the bankruptcy filing (or pre-petition) cannot legally be paid without court approval. The court will set up a process for reviewing and dealing with these claims. Information on how to file a claim can be found at [www.kccllc.net](http://www.kccllc.net)

**Q: If we continue to provide goods or services to Syms, post-petition, how can we be sure we will be paid?**

A: The law allows us to pay suppliers who provide goods and services as we continue to operate post-petition during the liquidation process. The bankruptcy law gives these suppliers priority status and we intend to pay them on our usual terms.

**Q: How can I keep track of this process or file a claim?**

A: The court will eventually enter an order that approves a claims filing deadline and process. Information will be available at [www.kccllc.net](http://www.kccllc.net)

**Q: Is there a chance Syms will emerge from bankruptcy and begin operations again?**

A: Our board has spent several months exploring other strategic options and, after careful consideration, determined that liquidation was the best course of action.

**Q: Where was the Chapter 11 petition filed?**

A: U.S. Bankruptcy Court for the District of Delaware.

**Q: Where can I find various documents related to the filing and the claims process?**

A: On our specially designated website, [www.kccllc.net](http://www.kccllc.net)

